

Witness: Stephen R. Hall, Frederick White
Request from: Office of Consumer Advocate

Question:
Exhibit 4 - Please update the response to OCA-01, Q-OCA-003 by providing migration information through November.

Response:
As of November 30, 2011, the number of customers who had migrated to competitive supply was as follows:

<u>Rate Class</u>	<u>Number of Migrated Customers</u>	<u>Percent of Migrated Customers</u>
Residential	1447	0.3%
Small General Service	9351	12.7%
Medium General Service	814	57.9%
Large General Service	94	81.7%
Lighting	<u>188</u>	<u>18.6%</u>
Total	11,894	2.38%